# **Workshop Topic: Getting Paying Customers – Now! Key Factors and Case Studies**

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Quality In Everything We Do



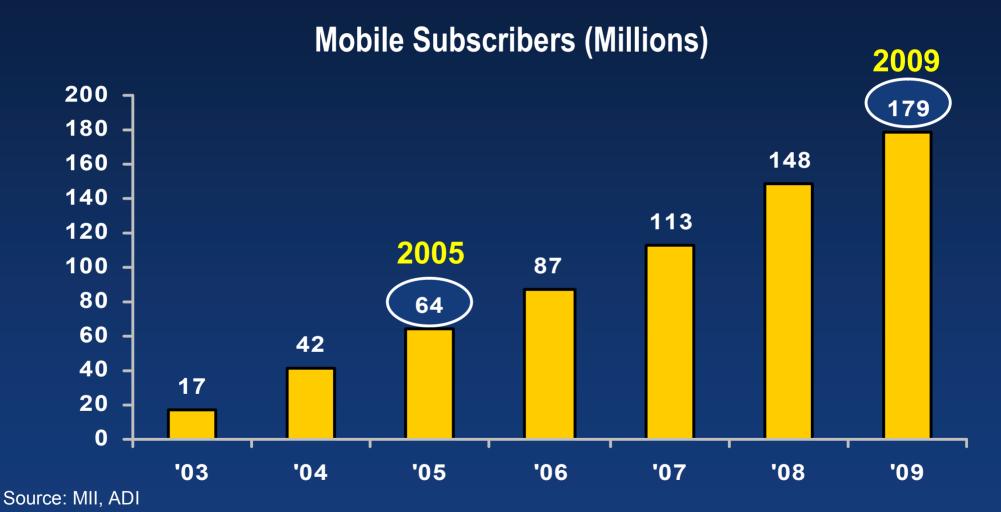


# **Mobility – Significant Opportunities**



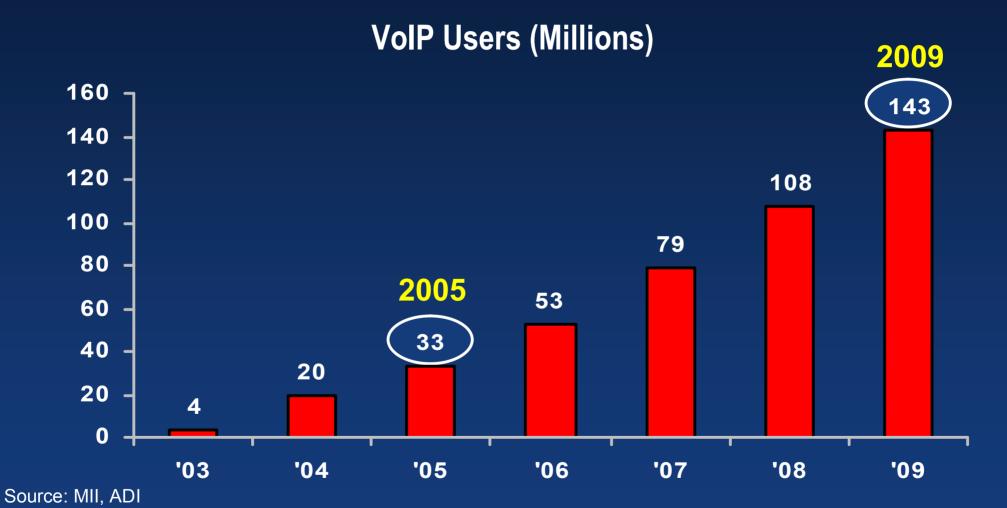


# **Mobility – Significant Opportunities**



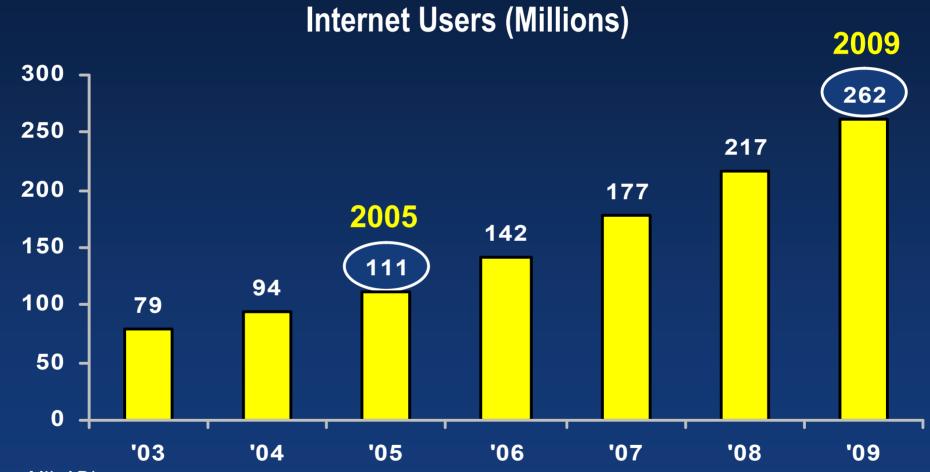


## **VoIP – Significant Opportunities**





## **Internet – Significant Opportunities**





## **Challenges for Start-up Vendors**

- China technology market is a hypercompetitive, volume play
- Local technical support is required by customers and business partners
- Long sales and partnership development cycles
- Relationships throughout value chain are critical
- Customers prefer to source from large vendors and SIs
- Qualifying projects and partners from overseas is difficult
- Fragmented market requires multiple partners
- Language and cultural challenges exist



#### Value Chain/Business Partner Network

Effectively addressing the China Market requires having a network of **leading Customers and Business Partners** 

- Service Providers
- Sales Channels
- System Integrators
- China Equipment Vendors
- Foreign Equipment Vendors
- Application Developers

- Technical Support Services
- Agents & Brokers
- Government Agencies
- Licensing Departments
- Media & Marketing Firms
- Supply Chain Firms

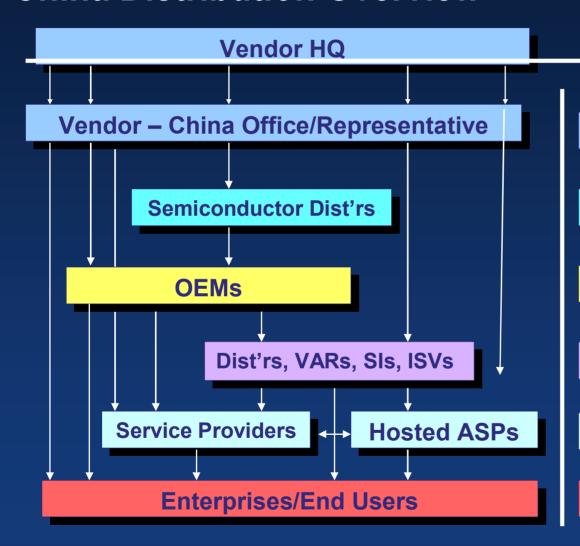


## **China Partnership Models**

- Reseller/Distributor/Systems Integrator Partnerships
- OEM/Private Label Partnerships
- Research & Development Outsourcing/Offshoring (90:10)
- Revenue Sharing/Hosted ASP (especially Wireless and IP applications)
- Technology Licensing
- Comprehensive Alliance/Joint Venture
  - License leading foreign technology, perform joint R&D, China as global supply base
  - China brand for local/regional markets, foreign brand for global markets, leverage parties' sales/service channels
  - 3Com-Huawei, Siemens-Bird, Thomson-TCL, others



#### **China Distribution Overview**



Rep Office, WOFE, Alliance Digital, etc.

Arrow, Lestina, RTI, MetaTech, etc.

Huawei, ZTE, Alcatel, Datang, MNCs, etc.

Digital China, AsiaInfo, Zoom, etc.

China Telecom, Netcom, Unicom, Mobile

Financial, Industrial, Gov't, Educ, etc.



## Some Topics We Will Be Covering

- How to overcome the hurdles of being a startup when selling to your customers
- Strategies for partnering success
- Selling to large corporations
- Building the right sales channels
- Realizing repeatable sales
- Lessons learned and insights
- Q & A



## **Panelists**

BRIAN CHIANG
Managing Director
WALDEN INTERNATIONAL

PAUL SHIEH
VP Technology Development & GM
STARNET NETWORKS

DAVID SULLIVAN
Managing Director & CEO
ALLIANCE DIGITAL

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Party Secretary of Hainan Branch &
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